

# SCC Alert - App Features

The SCC Alert app has many features built into the app for your convenience and for your safety. The following is a brief description of each. This is as of **August 31, 2020**.

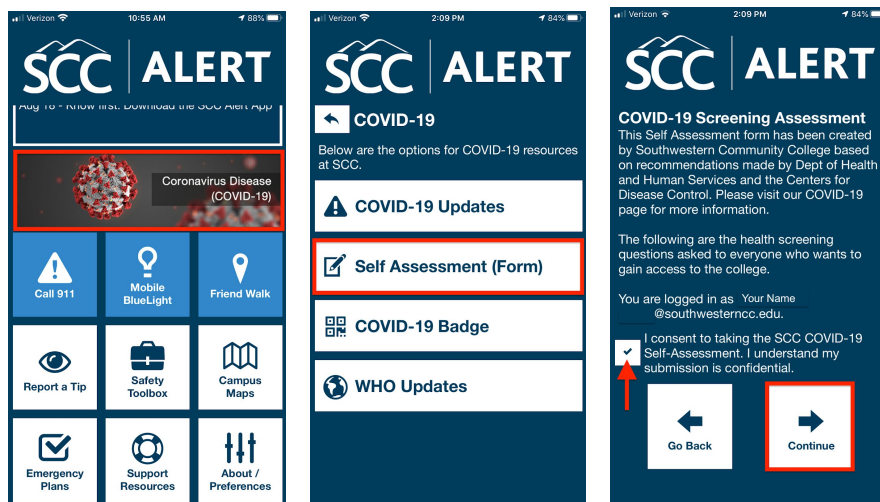
## Updating the App

To update SCC Alert, open the app and you can either tap the SCC Alert image at the top of the screen to force a refresh or go into the preferences and have it check for updates manually. A weekly update of SCC Alert is recommended for the next few months. Once we get "settled in" then the updates will be less often.



## COVID-19 Information and Daily Self-Assessment

Tap on the Coronavirus Disease (COVID-19) module, then Tap the Self-Assessment (Form). Check the consent box and then Continue. Upon completion, you will either receive a Go or Denied message. If you get a **Denied**, please await contact from someone from SCC with further instructions. If you get a **Go**, then you are cleared to come to campus.



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## Support Resources

The SCC Alert app has many support resources for students and employees. Tap *Support Resources* to see the different areas and tap on those for details, contact information, etc.



## Emergency Plans

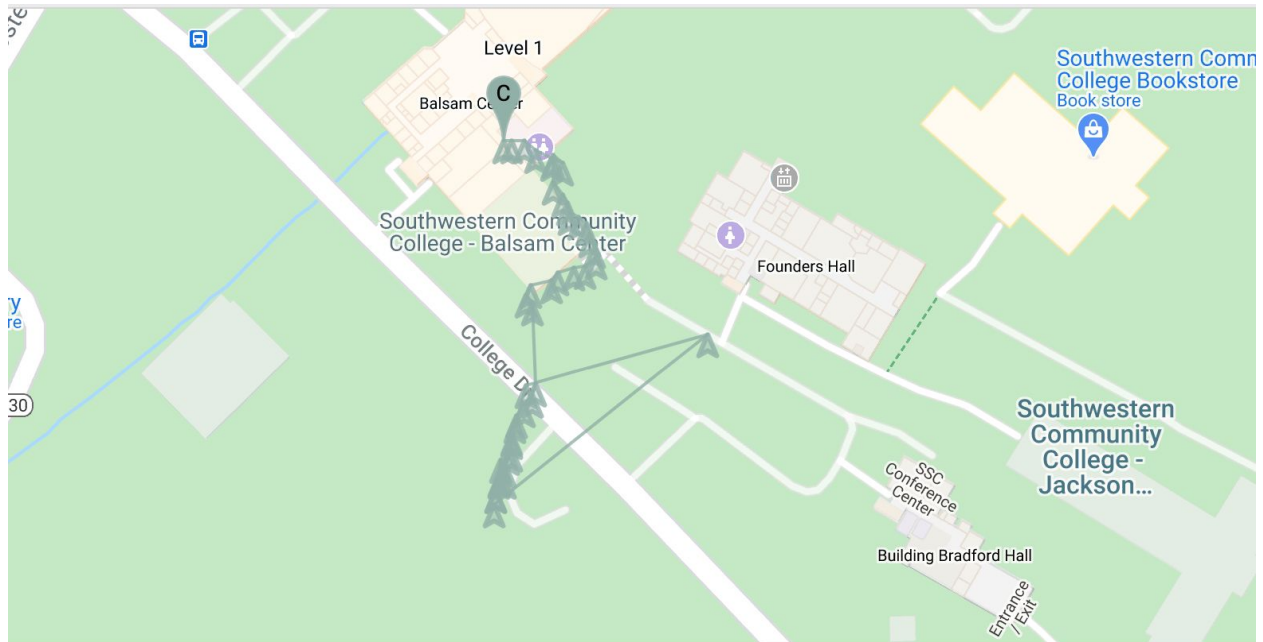
The SCC Alert app contains information for use by everyone during various situations such as a critical incident. Tap on the *Emergency Plans* module for more information.



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## Mobile BlueLight

The SCC Alert app contains a safety mechanism for every student and employee to have an emergency callbox in your hands via the app at all campus locations. Tap the Mobile BlueLight module then choose to activate either via a phone call or text message. Even if you aren't able to use one of these communication methods, the college's dispatcher will still get the alert and your location **as long as your phone has Location Services enabled for the app**. The dispatcher will be able to follow your location until the Mobile BlueLight session is terminated.



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## Friend Walk

You can message one of your friends to let them know your real-time location so they can watch you walk to your destination. They can trigger a call to emergency services if necessary. The *Friend Walk* module includes instructions within the app.



## Report a Tip

You can report a tip to Campus Security & Safety via this module. The in-app form allows you to include photos and videos from your mobile device. You can also call in your tip.



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## Safety Toolbox

This module allows you to chat real-time with a dispatcher, send an "I'm OK" message to one of your contacts, email your location, see your notification history, and more.



## Campus Maps

This module will bring up options for SCC locations. You can toggle the map type in the top-left corner of the map once it loads.

