

PLANNING/OUTCOMES DOCUMENT

Name of person(s) completing form:	Scott Cline Scott Baker	Curriculum/Department:	Internet Technologies
Purpose/Mission Statement:		Vision Statement: (3-5 years)	
<p>The Internet Technologies (ITN) program will equip students with the skills and knowledge needed to prepare them for careers in a rapidly changing Internet dependent workplace. The ITN graduate will have realized this training through extensive coursework in the latest Internet technologies and relevant co-op opportunities for real-world applications.</p>		<ul style="list-style-type: none"> • Students will have the most cutting-edge Internet technology tools available to them. • Co-op experiences will turn into careers for many ITN students. • Employers will seek ITN students, rather than ITN students seeking employers • Students will have strong relationships with local non-profit organizations through web page design. 	
Program Strengths:		Program Weaknesses:	
<p>Two of the main strengths of this program include all faculty that teach in this program had IT work experience before they started work at Southwestern Community College and the graduates of this program have the options of working from home or working at a company's actual location. A third strength is that employers are now coming to SCC to recruit for this program.</p>		<p>Two of the weaknesses of this program are the low number of graduates in this program and the small class sizes in the ITN classes.</p>	
Program Opportunities:		Program Threats:	
<p>A local IT employer has come to Southwestern looking for employees to fill openings in their web team and programming team.</p>		<p>A local community college has recently started a similar program in their area. Another threat is the struggle to establish an articulation agreement with the local university.</p>	

Goal #	Values for Teaching	College Goals	2005-2006 Department Outcomes/Goals	Success Criteria (e.g. outcomes, enrollment increases)	Plan of Action (including resources needed)
1	4 7	7	Develop and implement a plan for increasing the enrollment in this program.	Completion and refinement of a high quality recruiting presentation. Recruiting visits will be made to at least 4 high schools in our service area. Informational presentations will be made to at least two civic/community groups.	We will increase our involvement and recruitment with local high schools and civic groups. This will be accomplished through coordination with the college recruiter and by direct contact with counselors and classroom teachers to facilitate visits. IT faculty will develop and refine a quality, technology enhanced recruiting presentation.
2	3 4 7 8	2	Current majors will be retained in and successful complete the ITN program.	At least 75% of those identified as Internet Technology majors in fall 2005 will continue studies through spring 2006.	Monitor enrollment and admission of ITN majors. Increase opportunities for contact between students and program faculty by ensuring that new full-time students have a class with at least two full-time IT faculty each semester. Provide effective advising and support to existing and new surveying students through periodic visits with majors.
3	6 9	1 5 7	Students will be well prepared to fill the openings of our local IT employers.	90% of employers surveyed will indicate they are satisfied with the entry-level skills of graduates from this program.	Monitor the results of the survey of graduates as part of the annual program review process. Consult local IT employers to find out what their needs are and restructure our classes to meet those needs.
4	4 9	1 5	Students will be able to transfer more program classes to a four-year institution.	An articulation agreement will be in place with the local university.	Meet with representatives of the local university and explore options for an articulation agreement.

Budget Item Description: (Budget items requested from college funds)	Current Year Budget (Total Request):	Ongoing Operational Budget:	Expansion Budget:
Supplies - Purchase web hosting space for one year for seven of our courses.	\$270	\$270	
Equipment - Purchase two lab printer cartridges.	\$400	\$400	
Travel - Attend North Carolina Computer Instructor Association's (NCCIA) Conference (This is also included in the CIS budget.)	\$750	\$750	
Program Accreditation-	\$0	\$0	
Other-	\$0	\$0	
TOTALS	\$1420	\$1420	