

2004 - 2005 PLANNING/OUTCOMES DOCUMENT HIT

Name of person(s) completing form:	Penny Wells	Curriculum/Department:	Health Information Technology
Purpose/Mission Statement		Vision Statement, 3-5 years	
<p>The purpose of the Health Information Technology (HIT) program is to provide educational opportunities that prepare students to meet the needs and expectations of the community we serve, to meet and fulfill the professional role of the health information practitioner and the vital role they play as part of the overall information infrastructure in today's ever changing health care industry and field, and to help prepare the student for their own professional growth and development. In addition, an educational opportunity for a Medical Coding Diploma is provided to meet the needs of our region.</p>		<p>The HIT faculty will continually survey and update a curriculum that promotes success and provides students with knowledge and skills to meet the American Health Information Management Association's (AHIMA) domains, subdomains, and tasks for the registered health information technicians.</p> <p>The HIT faculty will provide quality educational instruction that prepares students to enter the field of health information technology by providing a learning environment that allows students to acquire the knowledge and skill sets necessary to effectively perform in a professional role.</p> <p>The HIT medical records lab provides students "hands-on" simulation activities for the procedures related to the design, use, analysis, coding, storage, presentation, and retrieval of health care data via the use of software programs and actual medical records. This allows students to collect, integrate, and analyze health care data in a controlled environment before participating in clinical practicums.</p> <p>The HIT program has quality clinical sites in a variety of health care settings that enhances the students educational experiences and provides an environment conducive to achieving maximum learning potential in the health information field.</p> <p>It is the intent of the HIT program to provide our community of interest with qualified graduates who can respond to community needs and have a keen awareness of the rapidly changing health care industry and the trends and factors that influence it.</p> <p>It is further the intent of the HIT program to provide an educational option for a Medical Coding Diploma to fulfill employer needs for our community of interest.</p>	

Goal #	V a l u e s f o r t e c h n i c	C o l l e g e C o u r s e s	2004-2005 Department Outcomes/Goals	Success Criteria (e.g. outcomes, enrollment increases)	Plan of Action (including resources needed)
1.			New graduates will find employment in the Health Information field within six months of graduating from the HIT program with an AAS degree, or they will continue their education through the articulation agreement with WCU.	80% of graduates will be employed in the Health Information field within six months of graduating from the HIT program with an AAS degree or they will continue their education in the field at WCU	Monitor results of survey of graduates as conducted as part of the annual program review.
2.			Employers will be satisfied with the entry-level skills of graduates from the HIT program.	95% of employers will indicate they are satisfied with the entry- level skills of graduates from the HIT program.	Monitor results of survey of employers as conducted as part of the annual program review.
3.			Graduates of the HIT program will be prepared to successfully pass the registration exam required to become an RHIT.	90% of first time test takers will pass the RHIT exam on the first attempt.	Monitor test results from AHIMA - also monitor which sections of the exam present the greatest difficulty for SCC graduates.

4.		Majors in the HIT program will demonstrate a satisfactory level of technical proficiency in this field	100% of successful second year students will demonstrate technical proficiency in this field by making a "C" or higher in the 200 level HIT courses.	Monitor grades of second year students.
5.		Graduate enough students to meet community employment needs	80% of graduates from the area will be employed in the HIT field within 6 months of graduation from the HIT program.	Participate in two recruitment activities (career day, high school visits, HOSA fair, etc.) that produce a qualified applicant pool.
6.		Formulate an articulation agreement for the HIM program at WCU.	Retain 75% of students from first to second year. 100% of articulation agreement will be in place by December 2004. Currently working on this project with Irene Mueller, HIM program director, WCU.	Carefully monitor/advise/counsel students for early intervention. Review articulation agreement in progress with Dean of Health Sciences, VP of Instructional services and representatives of WCU.

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Criteria Results Be sure to utilize most current data available	End of Year Analysis (Goals achieved, impact of equipment purchased, improvements to your program, contingencies, etc.) Describe how you used the results to improve your program
Goal#1 New graduates will find employment in the Health Information field within 6 months of passing the RHIT exam or will continue their education through the articulation agreement with WCU.	100% of graduates for 2004 who have passed the RHIT exam have obtained employment in the Health Information field. Goal achieved. Of the 10 2004 graduates, 2 have taken the RHIT exam. 1 passed (50% pass rate). Graduates from previous year's have taken the exam. In 2005, 2 have taken the exam and both passed (100% pass rate in this calendar year). Of the 10 2004 graduates, 8 are working in the health field, one is retired, and one has gone on to WCU to pursue a bachelor's degree. Will continue to review the criteria with the students for the RHIT exam throughout the curriculum courses, and stress the importance of taking the RHIT exam in a timely manner after graduation.
Goal #2 Provide health information educational opportunities for the community, and provide enough students to meet the employment demand in the service area.	Have worked with the local NCHIMA region to develop a presentation on HIPAA. Will continue to seek opportunities for community education. Of the 10 2004 graduates, 8 have taken jobs within a 100 mile radius of the college in a health-related field.
Goal #3 Increase enrollment and retention in the HIT curriculum.	The HIT students participated in the SCC health fair in the fall of 2004 which was open to the community. The 2005 graduating students and the HIT program director also participated in recruitment activities at local high schools (Franklin, Cherokee, Nantahala, Murphy) and at a career fair at MAHEC. Will continue to recruit and retain students.
Goal #4 Offer a variety and depth of professional practice experience. Goal #5 Finalize the articulation agreement with WCU	Have obtained 3 new clinical sites this year (Buncombe County Public Health Dept., Britthaven of Graham, and Cherokee Health Services (outpt)). Will continue to seek out new places of opportunity for the students to complete their professional practice experience. The final draft of the articulation agreement has been signed and is in place. Currently there are two enrolled students who plan to continue their education at WCU. Will continue to monitor and revise this agreement as the curriculum changes are made at SCC under the new accrediting body (CAHIIM).