

Critical Success Factors Report- 2003

	SCC	System Mean	Performance Standard
Percentage of Basic Skills Students Progressing to Another Level**	80%	78%	75%
Licensure Exam Pass Rates**:			
Aggregate Institutional Pass Rate**	80%	86%	80%
Number of Exams With a Pass Rate Less Than 70% **	2	0.98	0
BLET**	91%	90%	70%
Cosmetology**	83%	78%	70%
Manicurist**	83%	85%	70%
Physical Therapist Assistant**	50%	79%	70%
Emergency Medical Technician- EMT**	80%	83%	70%
Emergency Medical Technician- EMT-I**	78%	69%	70%
Emergency Medical Technician- EMT-P**	88%***	91%	70%
Nursing -RN**	86%	90%	70%
Nursing -PN**	100%***	94%	70%
Radiography**	100%	95%	70%
Real Estate- Sales**	52%	63%	70%
Percent of Completers Who Reported Meeting Their Goal(s)**	99%	99%	95%
Percent of Grads Employed Within One Year of Completion**	99%	99%	92%
Percent of College Transfer Students With a GPA 2.0 or Greater After Two Semesters at a UNC Institution**	77%	81%	83%
Pass Rates of Students in Developmental Courses*	78%	82%	70%
Reading	82%	85%	
Math	80%	80%	
English	70%	86%	
Success Rate of Developmental Students in Subsequent College-Level Courses*			No statistical difference between developmental & non-developmental
Pass rate of Developmental Students in Subsequent Courses	81%	86%	

Pass rate of Non-developmental Students in Subsequent Courses	83%	86%	non-developmental students
	SCC	System Mean	Performance Standard
Satisfaction of Completers and Non-Completers With College Programs & Services*	98%	97%	90%
Curriculum Student Progress and Success Rate**	63%	67%	60%
Percentage of Employers Satisfied with Skills of Employees Trained or Educated by Community College	95%	95%	85%
Business/Industry Client Satisfaction With Customized Training*	99%	99%	90%
Number of Curriculum Programs With an Unduplicated 3-yr. Headcount of <10*	1	0.5	0
Percent of Tech Prep Students Enrolling in Community College	30.6%	16.8%	
Number of High School Drop-Outs Served by Basic Skills Programs	344	227	
Number of Adult High School Diplomas Awarded	18	46.9	
Number of GEDs Awarded	287	282.0	
Number of Students Enrolled in ESL Programs	194	682.4	
Percent of Adult Population in College Service Area Enrolled in Curriculum or Continuing Education Courses/Programs	13.35%	13.44%	
Number of Faculty & Staff Participating in Tier A Professional Development	25	51.2	

*Performance Measure

**Performance Funding Measure

***Did not meet minimum cell size requirement

The full report can be found on the System Office webpage at the following address:

<http://www.ncccs.cc.nc.us/Publications/Publications/csf2003.pdf>