

## Critical Success Factors Report- 2009

	<b>SCC</b>	<b>System Mean</b>	<b>Performance Standard</b>
Percentage of Basic Skills Students Progressing to Another Level*	79%	82%	75%
Licensure Exam Pass Rates*			
Aggregate Institutional Pass Rate*	89%	86%	80%
Number of Exams With a Pass Rate Less Than 70%*	1	0.60	0
BLET*	88%	86%	70%
Cosmetology*	94%	89%	70%
Manicurist*	100%	84%	70%
Physical Therapist Assistant*	67%	83%	70%
Emergency Medical Technician- EMT*	92%	85%	70%
Emergency Medical Technician- EMT-I*	73%	65%	70%
Emergency Medical Technician- EMT-P*	100%	75%	70%
Nursing -PN*	100%	94%	70%
Nursing -RN*	96%	90%	70%
Radiography*	86%	95%	70%
Real Estate- Sales	87%	71%	70%
Percent of College Transfer Students With a GPA 2.0 or Greater After Two Semesters at a UNC Institution*	95%	88%	83% (meet) 87% (exceptional)
Pass Rates of Students in Developmental Courses*	87%	77%	75%
English	75%	79%	
Math	89%	74%	
Reading	98%	84%	

	<b>SCC</b>	<b>System Mean</b>	<b>Performance Standard</b>
Success Rate of Developmental Students in Subsequent College-Level Courses*	85%	89%	80%
English	86%	89%	
Math	82%	90%	
Satisfaction of Completers and Non-Completers With College Programs & Services*	98%	96%	90%
Curriculum Student Retention, Graduation and Transfer*	70%	69%	65%
Business/Industry Client Satisfaction With Customized Training*	100%	94%	90%
Percent of Tech Prep Students Enrolling in Community College	27%	30%	
Percent of Graduates Employed Within One Year of Completion	99.6%	99.7%	
Percent of Employers Satisfied With the Quality of Program Completers	99%	94%	
Number of High School Drop-Outs Served by Basic Skills Programs	349	269.9	
Number of Adult High School Diplomas Awarded	13	39.3	
Number of GEDs Awarded	349	224.6	
Number of Students Enrolled in ESL Programs	334	606.1	
Percent of Adult Population in College Service Area Enrolled in Curriculum or Continuing Education Courses/Programs	12.84%	12.14%	
Percent of Completers Who Report Meeting Their Goal	99%	99%	
Number of Faculty & Staff Participating in Tier A Professional Development	12	28.6	

\*Performance Measure

The full report can be found on the System Office webpage at the following address:

<http://www.ncccs.cc.nc.us/Publications/docs/Publications/csf2009.pdf>