

**B. Planning & Research**

142. Research & Planning reports and publications (such as the Fact Book) contain valid and reliable information.	18 18.2%	0 0.0%	2 2.0%	38 38.4%	41 41.4%	81 3.
143. The Research & Planning Office provides an effective level of support to program review efforts.	27 27.3%	0 0.0%	1 1.0%	38 38.4%	33 33.3%	72 3.
144. The Research & Planning Office provides an effective level of support to departmental planning efforts.	25 25.3%	0 0.0%	2 2.0%	36 36.4%	36 36.4%	74 3.
145. The Research & Planning Officer responds promptly and effectively to my research, informational and/or planning requests.	26 26.3%	0 0.0%	2 2.0%	32 32.3%	39 39.4%	73 3.
146. Overall, I am satisfied with the planning, research and institutional effectiveness efforts at SCC.	22 22.2%	0 0.0%	1 1.0%	41 41.4%	35 35.4%	77 3.

<http://www.southwest.cc.nc.us/research-planning/scc-info/stats-reports/2005-EmployeeSvy.htm>