

User Responses on Various SCC Surveys to Library Related Questions

Results from Student Climate Survey (% by Response Category)

I am satisfied with the services of the Library:

	Strongly Disagree	Disagree	Agree	Strongly Agree
2005	3.3%	6.1%	56.6%	34.0%
2004	2.0%	7.7%	59.9%	30.3%

Conclusion: In both 2004 and 2005, less than 10% of students surveyed indicated they were not satisfied with the services of the SCC Library. For both years, over 90% of students surveyed indicated they were satisfied with the services of the SCC Library.

Results from Library Student Survey (% by Response Category)

I am satisfied with the services provided by the library staff:

	Don't Know	Strongly Disagree	Disagree	Agree	Strongly Agree
2005	27.9%	2.2%	1.3%	40.6%	27.9%
2004	35.3%	3.5%	3.2%	31.4%	26.5%

Conclusion: In 2005, less than 4% of students surveyed indicated they were not satisfied with the services provided by the SCC Library staff. In 2004, less than 7% of students surveyed indicated they were not satisfied with the services provided by the SCC Library staff.

Results from Library Student Survey (% by Response Category)

I am satisfied with my access to the resources provided by the library:

	Don't Know	Strongly Disagree	Disagree	Agree	Strongly Agree
2005	27.3 %	2.2%	4.8%	43.7%	20.1%
2004	35.0%	2.5%	3.9%	36.1%	22.5%

Conclusion: In 2005, only 7% of students surveyed indicated they were not satisfied with their access to the resources provided by the SCC Library. In 2004, less than 7% of students surveyed indicated they were not satisfied with their access to the resources provided by the SCC Library.

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Results from Distance Learning Student Survey (% by Response Category)

I am satisfied with my access to the resources provided by the library:

	Strongly Disagree	Disagree	Neither Agree or Disagree	Agree	Strongly Agree
Spring 2005	2.9 %	2.9%	47.1%	21.4%	25.7%
Spring 2004			34.5%	13.8%	51.7%
Spring 2003		1.2%	41.0%	16.9%	41.0%

Conclusion: In 2005, less than 6% of students surveyed indicated they were not satisfied with their access to the resources provided by the SCC Library. In 2004, no students surveyed indicated they were not satisfied with their access to the resources provided by the SCC Library. In 2003, just over 1% of students surveyed indicated they were not satisfied with their access to the resources provided by the SCC Library.

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Results from Faculty/Staff Evaluation of College Services Survey (% by Response Category)

Library resources are adequate.

	Don't Know	Strongly Disagree	Disagree	Agree	Strongly Agree
2005	17.2 %	1.0%	8.1%	42.4%	31.3%
2004	16.5%	1.7%	10.4%	49.6%	21.7%

Conclusion: In 2005, less than 10% of SCC faculty/staff surveyed indicated disagreement with the statement that library resources are adequate. In 2004, 12.1% of SCC faculty/staff surveyed indicated disagreement with the statement that library resources are adequate.