SOUTHWESTERN COMMUNITY COLLEGE
Annual Program Review
Paralegal Technology

Report Year: 2003-04
Annual Unduplicated Headcount: 41
Annual FTE (Fall/Spring): 27.0

Certification/License Exam Pass Rate: Not Applicable

Advisory Committee Meetings:
Did committee meet last year? Yes
Are minutes on file? Yes

Survey Results

2003-04 Program Graduates:
Number of Graduates: 6
Number of Completers Surveyed: 5
Completers Response Rate: 100%

Employers of 2003-04 Program Graduates:
Number of Surveys Mailed: 5
Employer Survey Response Rate: 100%
PARALEGAL TECHNOLOGY GRADUATES

STUDENT GOAL ACCOMPLISHMENTS

1. My goal(s) for attending Southwestern Community College were: (Check all that apply)
   - Receiving a degree, diploma, or certificate from Southwestern Community College (480%)
   - Preparing for / getting a new job (480%)
   - Improving existing job skills (120%)
   - Transferring to a four year college/university (240%)
   - Personal interest (240%)
   - Other (specify) - Did not complete high school education. This was personal goal to improve feelings of worth & accomplishment.

2. I accomplished my goal(s) for attending Southwestern Community College: (Check one)
   - Yes, completely (5100%)
   - Yes, partially
   - No

3. If you did not accomplish your goal(s) for attending Southwestern Community College, which of the following describes why you did not achieve that goal(s)? (Check all that apply).
   - Job conflict
   - New employment
   - Financial Hardship
   - Family conflict
   - Joined the military
   - Child care problems
   - Medical problems
   - Moved to a new area
   - Lack of interest in pursuing course of study
   - Dissatisfied with the services offered by the college
   - Dissatisfied with the quality of instruction
   - Other (specify)

4a. Are you currently employed?
   - Yes (5100%)
   - No

4b. Please indicate the range for your current annual salary:
   - Less than $10,000
   - $10,000 to $14,999 (240%)
   - $15,000 to $19,999
   - $20,000 or greater (360%)
5. Are you currently enrolled in a college or university?
   Yes 5(100%)
   No

6. Quality of instruction in program area courses
   Don’t Know 0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3
   Very Satisfied 4 5(100%)

7. Quality of instruction in other courses
   0
   Very Dissatisfied 1(20%)
   Dissatisfied 2
   Satisfied 3(60%)
   Very Satisfied 4 1(20%)

8. Overall quality of academic program
   0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3(40%)
   Very Satisfied 4 3(60%)

9. Quality of:
   Academic Advising
   0
   Very Dissatisfied 1(20%)
   Dissatisfied 2
   Satisfied 3 1(20%)
   Very Satisfied 4 3(60%)

   Learning Resources Center
   0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3(40%)
   Very Satisfied 4 3(60%)

   Registration
   0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3(60%)
   Very Satisfied 4 2(40%)

   Admissions
   0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3(60%)
   Very Satisfied 4 2(40%)

   Student Activities
   0
   Very Dissatisfied 1(20%)
   Dissatisfied 2
   Satisfied 3
   Very Satisfied 4 2(40%)

   Campus Security
   0
   Very Dissatisfied 1
   Dissatisfied 2
   Satisfied 3 1(20%)
   Very Satisfied 4 2(40%)

10. Overall quality of the college
    0
    Very Dissatisfied 1
    Dissatisfied 2
    Satisfied 3 1(20%)
    Very Satisfied 4 4(80%)

11. If you were to begin again (i.e., you had it to do over again) would you choose to attend Southwestern Community College?
    Yes 5(100%)
    No
    Not Sure

Comments:

I have attended Western, UNC-Asheville, BRCC. The quality of instructors at SCC was compatible (sic) to the university instructors along with the grading process.
**PARALEGAL TECHNOLOGY**

**EMPLOYER SATISFACTION**

<table>
<thead>
<tr>
<th>Overall level of satisfaction with this employee.</th>
<th>Unknown</th>
<th>Very Dissatisfied</th>
<th></th>
<th>Very Satisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>3 (20%)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5 (80%)</td>
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</tbody>
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What additional skills and/or training would you like for graduates of the Paralegal Technology Program at Southwestern Community College?

$Perhaps a short refresher course in spelling & grammar - although not really a problem. Computer skills are excellent.$