

# SOUTHWESTERN COMMUNITY COLLEGE

## Annual Program Review Paralegal Technology

### **Report Year: 2003-04**

Annual Unduplicated Headcount: **41**  
Annual FTE (Fall/Spring): **27.0**

**Certification/License Exam Pass Rate: Not Applicable**

### **Advisory Committee Meetings:**

Did committee meet last year? **Yes**  
Are minutes on file? **Yes**

## **Survey Results**

### **2003-04 Program Graduates:**

Number of Graduates: **6**  
Number of Completers Surveyed: **5**  
Completers Response Rate: **100%**

### **Employers of 2003-04 Program Graduates:**

Number of Surveys Mailed: **5**  
Employer Survey Response Rate: **100%**

# PARALEGAL TECHNOLOGY GRADUATES

## STUDENT GOAL ACCOMPLISHMENTS

1. My goal(s) for attending Southwestern Community College were: (Check all that apply)  
4(80%) Receiving a degree, diploma, or certificate from Southwestern Community College

4(80%) Preparing for /getting a new job

1(20%) Improving existing job skills

\_\_\_\_\_ Transferring to a four year college/university

2(40%) Personal interest

1(20%) Other (specify)-\$ **Did not complete high school education. This was personal goal to improve feelings of worth & accomplishment.**

2. I accomplished my goal(s) for attending Southwestern Community College: (Check one)

5(100%) Yes, completely

\_\_\_\_\_ Yes, partially

\_\_\_\_\_ No

3. If you did not accomplish your goal(s) for attending Southwestern Community College, which of the following describes why you did not achieve that goal(s) ? (Check all that apply).

\_\_\_\_\_ Job conflict

\_\_\_\_\_ New employment

\_\_\_\_\_ Financial Hardship

\_\_\_\_\_ Family conflict

\_\_\_\_\_ Joined the military

\_\_\_\_\_ Child care problems

\_\_\_\_\_ Medical problems

\_\_\_\_\_ Moved to a new area

\_\_\_\_\_ Lack of interest in pursuing course of study

\_\_\_\_\_ Dissatisfied with the services offered by the college

\_\_\_\_\_ Dissatisfied with the quality of instruction

\_\_\_\_\_ Other (specify)

4a. Are you currently employed?

5(100%) Yes

\_\_\_\_\_ No

4b. Please indicate the range for your current annual salary:

\_\_\_\_\_ Less than \$10,000

\_\_\_\_\_ \$10,000 to \$14,999

2(40%) \$15,000 to \$19,999

3(60%) \$20,000 or greater

No Response

5. Are you currently enrolled in a college or university?

5(100%) Yes  
No

	Don't Know	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied
6. Quality of instruction in program area courses	0	1	2	3	4 5(100%)
7. Quality of instruction in other courses	0 1(20%)	1	2	3 3(60%)	4 1(20%)
8. Overall quality of academic program	0	1	2	3 2(40%)	4 3(60%)
9. Quality of:					
Academic Advising	0 1(20%)	1	2	3 1(20%)	4 3(60%)
Learning Resources Center	0	1	2	3 2(40%)	4 3(60%)
Registration	0	1	2	3 3(60%)	4 2(40%)
Admissions	0	1	2	3 3(60%)	4 2(40%)
Student Activities	0 2(40%)	1 1(20%)	2	3	4 2(40%)
Campus Security	0 2(40%)	1	2	3 1(20%)	4 2(40%)
10. Overall quality of the college	0	1	2	3 1(20%)	4 4(80%)

11. If you were to begin again (i.e., you had it to do over again) would you choose to attend Southwestern Community College?

5(100%) Yes                      No                      \_\_\_\_\_ Not Sure

Comments:

\$ I have attended Western, UNC-Asheville, BRCC. The quality of instructors at SCC was compable (sic) to the university instructors along with the grading process.

## PARALEGAL TECHNOLOGY

### EMPLOYER SATISFACTION

	Unknown	Very Dissatisfied				Very Satisfied
Overall level of satisfaction with this employee.	0	1	2	3 1(20%)	4	5 4(80%)

What additional skills and/or training would you like for graduates of the Paralegal Technology Program at Southwestern Community College?

**\$ Perhaps a short refresher course in spelling & grammar - although not really a problem. Computer skills are excellent.**