

SCC Student Resources

On-Campus

Jackson

Academic Support
Physical & Mental Health
Support
Financial Resources
Career Services

Macon

Academic Support
Physical & Mental Health
Support
Financial Resources

Swain

Academic Support
Financial Resources

Online/Virtual

Academic Support
Mental Health Support
Financial Resources

Community Resources

Childcare
Clothing
Counseling Services
Domestic Violence Support
Food Assistance
Healthcare
Housing
Substance Abuse Support
Transportation
Utilities Assistance

Jackson Campus

Academic Support

Learner Accessibility and Equity

The Office of Learner Accessibility & Equity (LAE) works in partnership with students, faculty, and staff to eliminate or minimize barriers and facilitate access and inclusion in the college experience and learning process for students. Students with visible or invisible disabilities have a right to reasonable accommodations in college classes and activities. Common accommodations include extended time, dictation software, private settings for test-taking, and more. More information can be found here: [Learner Accessibility & Equity](#).

Learning Assistance Centers (LAC) – Tutoring

The Jackson Campus Learning Assistance Center is located in Oaks Hall, Room 101. Free, drop-in assistance is provided by Learning Consultants who offer a variety of specialties. A Writing Consultant is on duty during most operational hours. Learning Consultants also help to strengthen basic skills such as test preparation, computer/Internet use, reading and research. Contact Toni Knott at 828-339-4325 or tknott@southwesterncc.edu for the Jackson LAC.

Student Support Services (SSS)

Student Support Services offers to eligible students academic and financial support, cultural and volunteer enrichment activities. Contact SSS at 828-339-4420 or sss@southwesterncc.edu.

Holt Library

The library is open Monday-Thursday (8 am - 5 pm) and Friday (8am-12pm). Call 828-339-4288 or email library@southwesterncc.edu for more information.

Physical & Mental Health Support

Fitness Center

The Fitness Center is located on the 2nd floor of Bradford Hall. It is equipped with weights and cardio machines which are free to use for all SCC students. The Fitness Center is open 8am-5pm Monday-Thursday and 8am-noon on Friday for students.

Nature Trail

The Nature Trail offers the opportunity to enjoy nature and exercise at the same time! A trail map is located in front of the Balsam Center and trail markers are posted around campus. More info can be found here: [Nature Walking Trail](#).

Student Counselor

Sheila Davis is SCC's Student Counselor. She is located in the Balsam Center within Enrollment Services. Email: sm_davis@southwesterncc.edu or call 828-339-4243.

Financial Resources

Campus Cupboard

The Campus Cupboard food pantry is located in the Balsam Center on the 1st floor. Food is available anonymously to students to help provide nutrition.

Financial Aid

SCC's Financial Aid Counselors offer assistance with various types of Aid including Grants, Scholarships, Work-Study Opportunities, Loans, Veteran Assistance, Summer Aid, and more. For more information on eligibility and aid options, visit the [Financial Aid site](#) or call the Financial Aid Office at 828.339.4438.

WIOA

The Workforce Innovation & Opportunity Act may provide funding for specific programs, including EMS/EMT, Nursing, Automotive, Business Administration, Outdoor Leadership, and more. WIOA Specialists rotate through on-campus office hours for in person support. For more information, contact Christy Furr (Jackson/Swain) at Christy.furr@ncworks.gov

Career Services

SCC's Career Services offers all students with both in-person services and online tools to help identify academic pathways of interest and explore different career paths. Our goal is to help students become successfully employed contributors to the regional community and economy. Students will be provided with a professional career counselor who can help them with the following things:

- Career Counseling
- Researching careers, salaries, educational pathways, and more
- Building a resume or writing an application letter, and practicing interviewing
- Job fairs and the SCC Job Board powered by Handshake

More information about Career Services can be found [here](#).

Macon Campus

Academic Support

Learning Assistance Centers (LAC) – Tutoring

The Macon LAC is located in the Groves Center, Room 230. Free, drop-in assistance is provided by Learning Consultants who offer a variety of specialties. A Writing Consultant is on duty during most operational hours. Learning Consultants also help to strengthen basic skills such as test preparation, computer/internet use, reading and research. Contact Joan Willis at 828-306-7028 or j_willis@southwesterncc.edu for the Macon LAC.

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Academic Advising - College Transfer Programs

The University Transfer Advising Center (UTAC) is located in room 206 on the Macon campus. Advising hours will be posted and walk-ins as well as appointments are welcome. For more information, contact the Director of Student Services at 828-306-7017. Students enrolled in the college transfer programs will be assigned to the UTAC for advising. Students enrolled in career technologies or health sciences programs will be assigned to corresponding program advisors on the Jackson Campus.

Physical & Mental Health Support

Student Counselor

Sheila Davis is SCC's Student Counselor. She is located in the Balsam Center on the Jackson campus within Enrollment Services, but appointments are also available at the Macon Campus.

Contact Sheila for information at sm_davis@southwesterncc.edu or 828-339-4243.

The Little Tennessee River Greenway

An entrance to this trail is located at the Macon Campus. It was accepted in 2008 to the North Carolina Birding Trail Mountain Region as one of 105 trails selected for this region. The Trail is made up of three regional components--the coastal plain, piedmont, and the mountains.

Financial Resources

Campus Cupboard

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WIOA

The Workforce Innovation & Opportunity Act may provide funding for specific programs, including EMS/EMT, Nursing, Automotive, Business Administration, Outdoor Leadership, and more. WIOA Specialists rotate through on-campus office hours for in person support. For more information, contact Sierra Bates (Macon) at sierra.bates@ncworks.gov

Swain Center

Academic Support

Computer Lab

SCC provides computer access for academic use for all students. The Computer Lab is located in Room 105. Contact Renea Winchester at 828.366.2000 for more information.

Financial Resources

MANNA Foodbanks

SCC hosts a monthly MANNA FoodBank Community Market at the Swain Center. Students can visit for free grocery items from MANNA as well as volunteer to hand out items. Contact the Director of Personal Enrichment/Heritage Arts, Jeff Marley at 828.366.2005 for more information.

Food Pantry

SCC's Swain Center offers a food pantry located in Room 112A. Food is available anonymously to students to help provide nutrition. Contact Renea Winchester at 828.366.2000 for more information.

Seasonal Medicare Assistance

SCC's Swain Center hosts Senior Health Insurance Information Program (SHIIP) agents to offer meeting space and time for Medicare eligible students and community members to discuss options. Contact Renea Winchester at 828.366.2000 for information on when and where this program will be available. Contact SHIP for appointment information at 828.488.3848

Online/Virtual Resources

Academic Support

Learner Accessibility and Equity

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Holt Library

The library is open Monday-Thursday (8 am - 5 pm) and Friday (8am-12pm) Call 828-339-4288 or email library@southwesterncc.edu for more information

ThinkingStorm Online Tutoring

ThinkingStorm (TS) provides 240 minutes of free online assistance for each SCC student during fall and spring semesters and the summer session. SCC students must access and use TS's online-tutoring services by clicking on the "Tutoring" button in any SCC Moodle course. (Note: using TS in any other way might result in charges for a student.)

Mental Health Support

TESS

Tess is a virtual counselor who provides 24/7 on-demand, free, quality mental health and wellness support through text. Tess is an evidenced-based Artificial Intelligence Chatbot. Tess monitors conversations and learns emotional patterns, and if a crisis is detected a live counselor will interrupt the call. More info can be found here: [Tess - SCC's Virtual Counselor](#). To get started, text "Hi" to 828.492.2323.

Financial Resources

WIOA

The Workforce Innovation & Opportunity Act may provide funding for specific programs, including EMS/EMT, Nursing, Automotive, Business Administration, Outdoor Leadership, and more. For more information, contact your Christy Furr (Jackson/Swain) at Christy.furr@ncworks.gov or Sierra Bates (Macon) at sierra.bates@ncworks.gov.

Financial Aid

SCC's Financial Aid Counselors offer assistance with various types of Aid including Grants, Scholarships, Work-Study Opportunities, Loans, Veteran Assistance, Summer Aid, and more. For more information on eligibility and aid options, visit the Financial Aid site or call the Financial Aid Office at 828.339.4438.

Finish Line Grant

The Finish Line Grant is available to students enrolled in a degree program, have had an unforeseen financial hardship and who have completed at least 50% of their program with a 2.0 GPA. To be considered for these funds, follow [these steps](#) and contact the SCC Financial Aid Office at 828.339.4438 to take the next steps.

Emergency Fund

The [SCC Student Emergency Fund](#) is available to help students get through situations that are unexpected. This program is ideal when you have small, time-sensitive financial needs, such as fuel for your vehicle. To apply for assistance, contact Kathy Posey of the SCC Foundation: k_posey@southwesterncc.edu or 828.339.4227.

SCC Scholarships

The SCC Foundation awarded 187 scholarships valued at \$210,000 in 2022-23. The [application for scholarships](#) opens in the spring semester each year.

NC Childcare Grant

The NC General Assembly appropriates funds to the college each year to assist students with costs related to child care. The Southwestern Child Commission is partnered with SCC to provide these services to students. To see if you qualify, please contact the Financial Aid Office 828-339-4438 or financialaid@southwesterncc.edu.

Community Resources

Childcare

Blue Ridge School Pre-K Pilot Program

A pilot program integrating children as young as 3 years old
95 Bobcat Dr. Cashiers, NC 28717 Phone: 828-743-2646

Jackson County Family Resource Center

Respite Program For Respite Voucher and Family Rest Stop Programs
1528 Webster Rd. Webster, NC 28788 Phone: 828-586-2845

Jackson County Pre-K Programs

Partners with NC Preschool office and offers placement as young as 3 years old in Jackson County schools. Applications are based on income, IEP plans, military status, homelessness, etc. Priority is based on need and multiple criteria.
398 Hospital Rd. Sylva, NC 28779 Phone: 828-586-2311

Mountain Projects: Head Start Program

Sylva Center: 453 Fairview Rd. Sylva, NC 28779
Cullowhee Center: 69 Cordelia Camp Building, Cullowhee, NC 28723
Phone: 828-456-4546

Clothing

Great Smokies Health Foundation

Partners with HIGHTS and AWAKE to provide vouchers for their thrift store
966 Skyland Dr. Sylva, NC 28779 Phone: 828-586-7470

Habitat for Humanity

Address: 1315 W. Main St. Sylva, NC 28779 Phone: 828-586-1800

Ochre Hill Baptist Church (The Lord's Closet)

Ochre Hill hosts The Lord's Closet every 4th Wednesday of the month from 5-7pm. The Lord's Closet provides free clothing and food to anyone who comes. Ochre Hill will also open The Lord's Closet during other days of the month upon request.
14 Norman Dr. Sylva, NC 28779 Phone: 828-507-5399

Pathways Thrift Store

329 Jackson Plaza, Sylva, NC 28779 Phone: 828-631-5533

Salvation Army

Serves all of Western North Carolina for Food, Clothes, Utility and Rent Assistance
290 Pigeon St. Waynesville, NC 28786 Phone: 828-456-7111

Sylva Linings Thrift Store

Sylva Linings partners with Mountain Projects, Inc. to ensure that everyone in the community has suitable clothing, furniture, and other household items. Partners with AWAKE to provide vouchers for their thrift store.

1264 W Main St. Sylva, NC 28779 Phone: 828-586-9737

Teen Challenge of the Smokies Thrift Store

4812 US-441 Sylva, NC 28779 Phone: 828-586-9966

Counseling Services

Meridian Behavioral Health - 828.631.3973 info@meridianbhs.org

[Blue Ridge Health](#) - 828.692.4289

[Appalachian Community Services](#) - various locations

[Vaya Health](#) 1.800.849.6127 or 828-225-2785 customer.services@vayahealth.com

[Sylva Clinical Psychology](#) - 828.586.5555

[CBR Community Counseling](#) - 828.283.0235

Suicide Prevention Hotline- 988 (text or call)

Mobile Crisis Hotline (24/7): 888.315.2880

Domestic Violence Support

Center for Domestic Peace

(For safety planning, assistance with protection orders, legal advocacy and ongoing case management)

154 Medical Park Loop, Sylva NC 28779 cdpijaxcountync.org

24/7 Crisis Line: 828-586-1237

REACH of Macon County (Domestic Violence Shelter)

Jackson County Office and 24/7 Hotline: Phone: 828-586-8969

Macon County Office and 24/7 Hotline: Phone: 828-369-5544

AWAKE

For Child Advocacy and victims of child abuse
20 Colonial Square, Sylva, NC 28779 Phone: 828-586-3574

Ernestine Walkingstick (Domestic Violence Shelter)

Phone: 828-359-6180 24/7 Crisis Hotline: 828-488-5527

Helpmate (Domestic Violence Shelter)

24/7 Hotline: 828-254-0516

Qualla Safe

Domestic Violence Help, Childcare Assistance
Phone: 828-488-9038 Crisis Hotline: 828-488-6809

Food Assistance

Healthy Opportunities Pilot Program

(A new Pilot Program to offer food boxes and mileage reimbursement to participants who have Medicaid as health insurance) For more information, Please Contact:

Corey Holland (919) 628-5301 Corey@hights.org

Paul Heckert (828) 508-5669 Paul@hights.org

Covenant Christian Church Food Ministry

Address: 486 Fairview Rd. Sylva, NC 28779 Phone: (828) 586-0199

Community Table

The Community Table offers free meals on Monday, Tuesday, Thursday, and Friday from 4-6pm. For more information, see the [Community Table website](#).

23 Central St. Sylva, NC 28779 Phone: (828) 586-6782 CTofJackson@gmail.com

Jackson County Department of Social Services

(For WIC and Food Stamps)

15 Griffin St. Sylva, NC 28779 Phone: (828) 586-5546

Little Free Pantry

24/7 food pantry

31 Allen St. Sylva, NC 28779 (In front of Lifeway Community Church)

Ochre Hill Baptist Church

Offers Drive-thru Dinners

14 Norman Dr. Sylva, NC 28779 Phone: 828-586-4651

Salvation Army

Serves all of Western North Carolina for Food, Clothes, Utility and Rent Assistance

290 Pigeon St. Waynesville, NC 28786 Phone: 828-456-7111

United Christian Ministries of Jackson County, Inc.

191 Skyland Dr. Sylva, NC 28779 Phone: (828) 586-8228

Healthcare**Blue Ridge Family Health**

(All ages and insurances accepted)

293 Hospital Rd. Sylva, NC 28779 Phone: (828) 477-4334

ECU School of Dental Medicine: Dental Clinic

Dental Care provided at a 30% reduced cost. Medicaid and Dental Insurance accepted.

316 County Services Park, Sylva, NC 28779 Phone: (828) 586-1200

Jackson County Department of Public Health

538 Scotts Creek Rd. Suite 100, Sylva, NC 28779

Phone: (828) 586-8994

Vecinos Health

Outreach for Agriculture and Farm Laborers, and Community Health Outreach

3971 Little Savannah Rd. 173, Cullowhee, NC 28723 Phone: (828) 293-2274

Housing

Habitat for Humanity

(Homeownership and Home Repair applications) Phone: 828-524-5273

(Sylva Restore)

1315 W. Main St, Sylva, NC 28779 Phone: (828) 586-1800

(Waynesville Restore)

331 Walnut St. Ste 1, Waynesville, NC 28786 Phone: (828) 246-9135

HERE in Jackson County

For Temporary Emergency Housing

77 Eastgate Dr. Sylva, NC 28779 Phone: (828)477-4946

Jackson County Housing Assistance

401 Grindstaff Cove Road, Sylva, NC 28779 Phone: 828-631-2292

Office Hours: Monday - Thursday: 8:00am-5:00pm (Closed 12-1 PM for lunch)

For more information or to get housing assistance, please contact:

Nancy Crawford, Housing Specialist nancycrawford@jacksonnc.org

Rita McConnell, Housing Specialist ritamcconnell@jacksonnc.org

Mountain Projects (Sylva Location)

154 Medical Park Loop, Sylva, NC 28779 Phone: (828) 586-2345

Smoky Mountain Housing Partnership

An Affordable Housing division of Mountain Projects dedicated to helping with homeownership

2177 Asheville Rd. Waynesville, NC 28786 Phone: 828-452-1447

Substance Abuse Support

Appalachian Community Services/The Balsam Center

91 Timberlane Rd. Waynesville, NC 28786

Psychiatric Clinic: (828) 454-7220 Adult Recovery Unit: (828) 454-1098

Meridian Behavioral Health

Day treatment, intensive in-home services, outpatient therapy, school counseling, family centered psychiatry, domestic violence intervention, social services assessments, medication management, psycho-social rehab, recovery education, sexual abuse intervention, suboxone clinics, intensive substance abuse, supported employment, community treatment, recovering support teams, and jail programs

44 Bonnie Lane, Sylva NC 28779 Phone: 828-631-3973 info@meridianbhs.org

Transportation

Jackson County Transit

Offers: ~Door to door service: price can range from \$1-\$20 ~Pre-scheduled rides
~Medical trips: Mondays, Wednesdays, and Fridays, between the hours of 9:30am and 1:30pm ~Out of county trips: must schedule a week in advance
1148 Haywood Rd., Sylva NC 28779 Phone: 828-586-0233

Jackson Trolley: \$1 each time you board

The Jackson Trolley runs from Dillsboro to Southwestern Community College, Monday - Friday. First stop is 7:00am and last run 4:00-5:00pm. Saturday Service first stop is 10:00am. Last run 1:00-2:00 pm. -Special Event Trips -Rides to the Asheville Airport - Rides to the Greyhound Bus Station Request for transportation must be received by 2:00pm the day prior to the date of the trip

Macon County Transit

MCT operates Monday through Friday from 7:00 a.m. to 5:00 p.m. Please be ready for your ride at least 1 hour before your scheduled appointment time. Out of county medical transportation will require earlier pick-ups. Local Franklin requests are taken on a first call first served basis. Scheduling your ride as far in advance as possible is preferred but can be made no later than 11:00 a.m. at least one business day prior to the date of the trip. If calls are received after 11:00 a.m. or if route capacity is already met, transportation will not be provided.

36 Pannell Lane, Franklin NC 28734 828.349.2222

- Runs: Monday - Friday, Starting at 8:00am and Last Run at 3:20pm
- Local Fares per Boarding: \$1.00 One Way
- Monthly Pass - \$30.00 (Unlimited Rides)

Freedom Taxi

A taxi service in Sylva and surrounding areas that offer a flat rate to places like Asheville Regional Airport. Call 828.226.4208

Rolling Start NC

A non-profit group of car enthusiasts that refurbish donated vehicles that are then given to individuals in need of transportation to help work their way out of poverty in Jackson County www.rollingstartnc.org

Utilities Assistance

Jackson County Department of Social Services

15 Griffin St. Sylva, NC 28779
(828) 586-5546

Jackson Neighbors in Need

(828) 331-7177

Mountain Projects

154 Medical Park Loop, Sylva, NC 28779
(828) 586-2345

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(828)-456-7111

United Christian Ministries of Jackson County, Inc.

191 Skyland Dr. Sylva, NC 28779
(828) 586-8228

ONLINE RESOURCES

[Community Resource Guide for Jackson County](#) - PDF

[Community Resource Guide for Swain County](#) - PDF

[Community Resource Guide for Macon County](#) - PDF

<https://nc211.org/>

<http://www.jcdss.org/resources/community-resources/>

<https://maconnc.org/health-resources.html>