Student Support Services (SSS) assists students in achieving their goal of graduating from SCC and/or transferring to a senior institution. This program supports students in dealing effectively with all aspects of college life. Services are provided free for students who meet eligibility requirements.

Student Support Services
Jackson Campus • Oaks Hall, Lower Level
447 College Drive, Sylva, NC 28779
828.339.4420 or 800.447.4091 ext. 4420
www.southwesterncc.edu/sss

Mission Statement

The Student Support Services program at SCC is committed to the empowerment of its participants to achieve success through:

- Accessible and effective services
- Supportive and caring staff
- Quality advising and teaching
- Responsive counseling
- Student advocacy

We strive to offer these services in the spirit of positive and friendly community.

Student Support Services Helps SCC Students Succeed!

86% of Student Support Services students enrolled for the Fall 2014 semester returned to SCC for the Spring semester.

93% of Student Support Services students enrolled for the Fall 2014 semester are currently in good academic standing.

42% of Student Support Services students who enrolled in 2011 have graduated and 31% have transferred to a four-year institution.

SSS community service day at Cullowhee Community Garden

SSS students and staff volunteer to help keep our roads clean

SSS students celebrate receiving Supplemental Grant Aid awards

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Academic Co-Advising
Each student enrolled in the Student Support Services (SSS) Program is assigned an academic co-advisor who will work closely with the student and his/her curriculum advisor to support success at SCC. SSS will be the primary advisor for college transfer students.

Financial Literacy & Scholarship Workshops
Provided to assist students in securing the maximum amounts in financial aid. Also available is the literacy component which focuses on financial decisions that promote short term and long term financial wealth and stability.

Tutoring
Students who are struggling with course material and need extra assistance to be successful can apply for a tutor through the SSS office. SCC’s Tutor Program has earned International Tutor Program Certification through the College Reading and Learning Association (CRLA). Students are tutored in individual or small group sessions that meet weekly for the semester. This service is free for all students enrolled in curriculum courses.

Transfer Initiatives
The SSS program helps students transfer to a four-year college or university. Through transfer seminars and the ACA 122 course, students receive assistance in exploring career interests, filling out admissions applications and arranging visits to various college campuses.

Supplemental Grant Aid
Supplemental Grant Aid is offered to students who are in their first two years of college and who are also receiving Pell Grants. This aid helps defray the costs of attending college. Funds are limited; therefore, awards are made based on student essays, participation in financial literacy/scholarship workshops and overall program involvement.

Referral Services (connections to outside agencies)
Referrals to other college offices, as well as community agencies, will be made to help students meet personal, academic and financial needs.

Academic, Personal and Career Counseling
An opportunity for academic, personal and career counseling is provided to each student in the program. Topics include academic status, study skills, adjustment to college life, career planning and other personal concerns.

Resource Loan Program
Various personal and academic resources and tools are available (on loan) to students. Popular items include: calculators and personal development DVDs.

Eligibility
This is a voluntary program available to eligible students interested in achieving their goals of graduating or transferring in a three- to four-year time frame. Eligibility for SSS is based upon students demonstrating a need for academic support and then at least one of the following criteria:

- First-generation college student
- Economic Level
- Disability

To be considered for services, you must be enrolled in college for the first time during the current academic year and your college placement test scores must be at the 25% or higher in reading, writing, and arithmetic.

Once accepted into the program, students participate for as long as necessary to meet their educational goals. The only requirement necessary to continue receiving services is to remain an active participant in the program.

The Southwestern Community College Student Support Services program defines an active participant as a student having five SSS contacts per semester for the first year in the program and three contacts per semester the second and subsequent years in the program.

Southwestern Community College offers more than 70 degree, diploma and certificate programs designed to satisfy a wide range of interests. You may choose day, evening or online programs varying in length from one to six semesters. Southwestern is committed to preparing you for employment or transfer to a four-year institution. You and your Student Support Services advisor will refer to the SCC academic catalog to plan your course of study.

College Services
Career Services
- Career Planning
- Cooperative Education
- Job Search/Placement
- Job Skills

Developmental Education
- Academic Skills Strengthening
- Computerized Instruction
- Learning Assistance Center (LAC)
- Writing Across the Curriculum (WAC)

Financial Aid
- Grants
- Scholarships
- Loans
- Work Study

Veterans
- Certification Counseling
- Financial Assistance

Campuses & Centers
Jackson Campus: 828.339.4000 • 800.447.4091
Macon Campus: 828.306.7001
Public Safety Training Complex: 828.306.7041
Swain Center: 828.366.2000

Return to Student Support Services in Oaks Hall.