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Student Support Services
Southwestern Community College
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Spring 2014



*Assisting
students
along their
educational
path.*

The Tutor Program Challenge

To actively engage students in their learning, and to tutor students in such a manner that they eventually become confident, independent learners.

A Special Thanks to Our Tutors:

| | | |
|-----------------|------------------|------------------|
| Karen Adams | Annette Guy | Everett Parris |
| Julie Bowman | Julie Harrold | Rebecca Prichard |
| Michael Bruce | Nadzeya Heller | Isaac Roots |
| Maggie Bulla | Tessy Izquierdo | Carol Scott |
| Sarah Carothers | Eileen Kessler | Courtney Shuler |
| Mary Chauvin | Daniel Lee | Dani Teague |
| Russell Conover | Lindsey McGregor | Ala Vylehzhana |
| Colleen Davis | Chris Miglino | Megan Ward |
| Daniel Duarte | Nathan Miles | George Whisnant |
| Lexie Edwards | David Parker | Coral Wiggins |
| | | Joshua Wilkey |



Tutor Training Day ~ Spring 2014

A Tribute to SCC's Outstanding Tutors:

A standing ovation and another round of applause for SCC's Tutors! I am so fortunate to work with such a dedicated, enthusiastic, and professional group of individuals. As of April 15th, 124 tutoring relationships were established and 1,060 hours of tutoring took place at the Jackson and Macon Campuses combined.

When I stop by the Tutoring Room in Oaks Hall, I witness many of you helping students gain a better understanding of course material and concepts. Utilizing various strategies from training sessions, you create an engaging and cooperative environment where students are an active part of the learning and feel safe asking questions and working through solutions. In addition, you provide useful techniques for reading textbooks, studying course material and notes, and taking exams. By incorporating different approaches and strategies in your sessions you help students grasp course concepts, develop critical thinking skills, build confidence in their abilities, and achieve independence in their learning. Most importantly, you help students understand the "why"—that what they are learning is important and relevant. It is because of your enthusiasm and encouragement that the students you tutor become motivated and excited about learning.

During this past semester I watched you grow in the position of tutor, becoming more confident in your abilities to assist students. Many of you go the "extra mile" and make yourself available on nights and weekends for questions and guidance. Your attendance at training workshops, semester meetings, classroom observations, and contact with instructors is the "above and beyond" part of being a tutor. Your continued pursuit towards improvement has a significant positive impact on students' success. The success rate for SCC's Tutor Program is based on students' successful completion of tutored courses, and the program goal is 70%. The success rate for last fall semester was **83.4%**. Congratulations—give yourself a pat on the back!

The outstanding assistance you provide, along with the exceptional outcomes achieved, are just some of the reasons the Tutor Program at SCC is a respected and successful academic support resource. SCC faculty are confident when encouraging students to request a tutor through this program.

Each semester I try to find "different" words to express my sincere gratitude to all of you for your diligence, enthusiasm, and commitment. A simple "thank you" never seems adequate. Your devotion to the students you work with, your dedication to the Tutor Program, and your professionalism as a part-time employee at SCC is appreciated. Throughout this past semester, I hope you gained as much personal gratification through tutoring that I gained by having each of you as a tutor.

Thank you for the excellent job you do.

Laurie

TUTOR STATISTICS Spring Semester ~ as of April 15, 2014

| | |
|--|----------|
| Number of Tutoring Relationships..... | 124 |
| Number of Tutoring Hours..... | 1060* |
| Tutoring Expenditures including training | \$10,755 |
| Cumulative Success Rate..... | 81.7% |

* Individual student hours; does not account for group work

Spring Semester All-Day Tutor Training ~ January 10th

- Program Overview: Vision, Mission, Goals
 - Ethical Standards ~ Do's & Don'ts
 - Session Structure in 4 Steps
 - Tutor Planner, Forms, and Helpful Handouts
 - Time/Log Sheet Scenarios
 - Questioning Techniques
 - Textbook Reading Strategies
- Presenter: Amy Russ, Developmental English Instructor
- Tutor Program Jeopardy

Semester Training Workshops

1. *Six Habits of Highly Effective Tutors*

Presenter: Laurie Butler, Tutor Program Coordinator

2. *Tutoring the New Math 143*

Presenter: Hilary Seagle, Mathematics Instructor

3. *Tutoring English & Writing*

Presenter: Jennifer Hippensteel, English Instructor & WAC Coordinator

4. *Helping Students Develop Effective Study Strategies*

Presenter: Delphia Birchfield, Transitional Instructor

Evaluation Comments from Student Tutees



"Absolutely loved my tutor! She went above and beyond what was expected. In the beginning we spent an extra 2 hours in order to figure out what I needed help with, and how to best prepare for the rest of the course. Even after, she was willing to spend extra time in order to make sure that I had a very good grasp on what I am learning. I can now follow along with the class and am even a little ahead of the class! I never thought learning math could be so easy!"

"[My tutor] knows I'm a visual learner so she would always map everything out for me on the board so I understood how to do the problems. I would definitely recommend her to other students as well!"

"[My tutor] is a wonderful tutor. She allowed me to bounce questions off of her, and even did happy dances with me when I got 100% on my tests or quizzes. I can say this has been a wonderful experience."



"My tutor was really helpful and tailored what we discussed to exactly what I needed."

"She was a wonderful tutor and I would recommend her to anyone because she is so knowledgeable about the subject. She really made it easy for me to understand and to pick up what I needed to learn. She is a very professional person."

"[My tutor] was an outstanding tutor! Best I ever had... great tutor, great attitude, and was really determined in helping me succeed!"

"I've had a very positive experience with my tutor. I never had this type of math before, and I could not have made it this far without my tutor."

"Will totally sign up for a tutor again. Thank you :)"



Meet our **NEW** Tutors



Name: Mary Chauvin

Major: Nursing

Subject Specialties: Nursing Courses



Name: Nadzeya Heller

Major: Marketing

Subject Specialties: Accounting, Business, Mathematics



Name: Annette Guy

Major: Nursing

Subject Specialties: Nursing Courses



Name: Courtney Shuler

Major: College Transfer

Subject Specialties: Biology, English, Literature



Name: Julie Harrold

Major: Medical Sonography

Subject Specialties: Sonographic Physics



Name: Coral Wiggins

Major: Nursing

Subject Specialties: Anatomy & Physiology I & II ,
Microbiology