SOUTHWESTERN
COMMUNITY
COLLEGE

# INFORMATION TECHNOLOGY RISK MANAGEMENT

Procedure 8.13.01

## I. SCOPE

This policy applies to all College-owned information systems, facilities, data, and personnel, including contractors and third-party service providers. It encompasses risks related to cybersecurity, operational continuity, and compliance.

#### II. DEFINITIONS

- A. **Risk Management:** The process of identifying, assessing, prioritizing, and mitigating risks to achieve organizational objectives.
- B. **Risk Assessment:** A systematic evaluation of potential threats, vulnerabilities, and the potential impact on the organization's assets.
- C. **Mitigation Plan:** A documented strategy to address identified risks by implementing security controls or operational changes.

#### III. ROLES AND RESPONSIBILITIES

- A. **Vice President for Technology:** Oversee the development and implementation of the risk management framework. Ensure alignment with state and federal regulations.
- B. **IT Division:** Conduct regular risk assessments and manage mitigation plans. Maintain an inventory of assets to facilitate risk analysis. Monitor and report on emerging risks.
- C. **Risk Owners:** Collaborate with the IT Division to address identified risks related to their areas of responsibility.
- D. **Employees and Contractors:** Adhere to security policies and procedures to minimize risks. Report potential risks or vulnerabilities to the IT Division.

## IV. RISK MANAGEMENT FRAMEWORK

- A. **Risk Identification:** Regularly identify potential risks to information systems, facilities, and operations through assessments, audits, incident reporting, and annual penetration testing. Include risks related to cybersecurity, operational disruptions, third-party services, and compliance violations.
- B. **Risk Assessment and Analysis:** Conduct formal risk assessments to evaluate threats, vulnerabilities, and potential impacts. Assign risk levels based on likelihood and impact using a standardized scoring method.
- C. **Risk Mitigation:** Develop mitigation plans for identified risks, prioritizing high-impact and high-likelihood risks. Implement security controls, operational changes, and training to address risks effectively.
- D. **Monitoring and Reporting:** Continuously monitor identified risks and mitigation efforts. Report significant risks and mitigation statuses to College leadership quarterly.

## V. ASSET MANAGEMENT

- A. **Asset Inventory:** Maintain an up-to-date inventory of all information systems, hardware, software, and data repositories.
- B. **Critical Assets:** Identify and prioritize critical assets requiring enhanced protection measures.

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## VI. THIRD-PARTY RISK MANAGEMENT

- A. Conduct due diligence for all third-party vendors and contractors to ensure compliance with College security policies.
- B. Include security and risk management requirements in contracts and service agreements.
- C. Monitor third-party performance to ensure ongoing compliance.

## VII. COMPLIANCE REQUIREMENTS

Risk management activities must comply with the following:

- North Carolina Statewide Information Security Manual.
- CIS Controls v8, including Control 3 (Data Protection) and Control 15 (Service Provider Management).
- Applicable federal regulations, such as FERPA and GLBA, and FTC Safeguards

#### VIII. ENFORCEMENT

- A. Employees and contractors who fail to adhere to risk management policies and procedures may be subject to disciplinary action, up to termination of employment or contract termination.
- B. The IT Division will conduct periodic audits to ensure compliance with this policy.

## IX. REVIEW AND REVISION

This policy will be reviewed annually or as needed to address evolving threats, regulatory changes, or operational requirements.

## Legal References:

- North Carolina General Statutes, including Chapter 143 Information Technology
- Statewide Information Security Manual, NC Department of Information Technology
- CIS Controls v8, Control 1 (Inventory and Control of Enterprise Assets) Control 3 (Data Protection), Control 15 (Service Provider Management), Control 18 (Penetration Testing)
- NIST SP 800-53: Security and Privacy Controls for Information Systems and Organizations
- FTC Safeguard Rules Title 16, Chapter I, Subchapter C, Section §3.14.4

#### **Cross References:**

Policy 8.10 - Information Security Program

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Revised: N/A